



Memorandum

To: Skilled Care and Personal Care Resident Representatives and Residents

From: Robert B. Hayward, Jr.

Date: August 5, 2020

Subject: Gradual Reopening

The day we have all been waiting for is on the horizon. I know that for all of us, in different ways, this has been a long haul. Thank you for your patience and fortitude as we have worked through so many changes over the past five months. We praise God for His steadfast love and kindness to our community. We give Him all the glory for keeping us COVID-free.

Attached you will see several documents addressing the gradual reopening for Skilled care and Personal Care. I ask that you read each one so that you will know and understand how things will work as we reopen. Please bear in mind that each level of care (Residential Living, Personal Care, Memory Support, and Skilled Care) will reopen differently. **An active case of COVID at any level may result in reversing some of the reopening.**

Therefore, this is not a time to throw caution to the wind. We need for you to remain diligent in what you have been doing and ask that you make every effort to follow the directions you are given as we reopen. We all want to remain healthy. We all want to help our family, friends and neighbors remain healthy. We all want to move forward in reopening. Let's continue to work together to do so.

I again thank you for your patience as we journey together in an environment we never dreamed we would be in. The Quarryville team remains committed to serving, equipping and enriching all our residents in a secure, caring environment.