

# **COVID-19 Visitation Policy and Procedure - PC**

Department: PC – COVID-19 Policy Number:

**Purpose:** To allow for the visitation of residents in the Personal Care Facility in a manner that will encourage the highest psychosocial well being of all residents while doing so in a manner that prevents the potential spread of COVID-19. The Core Principles of COVID-19 Prevention should be followed at all times as appropriate during visitation.

#### **Definition**

- 1. Full Vaccination Status 14 days following the required final administration of all vaccine doses.
- 2. Outbreak Defined as a new positive resident or employee COVID-19 test.
- 3. Core Principles of COVID-19 Infection Prevention-Includes but is not limited to the following:
  - a. Screening of all who enter the facility for signs and symptoms of COVID-19 and denial of entry of those with signs or symptoms or those who have had close contact with someone with COVID-19 infection in the prior 14 days
  - b. Hand hygiene
  - c. Face covering or mask
  - d. Physical Distancing at least six feet between persons
  - e. Instructional signage throughout and education of visitors on COVID-19 signs and symptoms
  - f. Cleaning and disinfecting of high touch areas
  - g. Appropriate staff use of PPE
  - h. Effective cohorting of residents
  - i. Resident and staff testing conducted as required

#### **Vaccinated Residents**

- 1. Visitation for fully vaccinated residents will be permitted unless the facility experiences an Outbreak. In the event of a new Outbreak, visitation for vaccinated residents will be paused on all units. While outbreak testing is being conducted, if any unaffected unit has no new cases following one week of testing, visitation may resume on this unit. All units affected by the positive test must complete outbreak testing by having 2 weeks of all negative tests for visitation to resume.
- 2. Residents currently in a 14 day precautionary quarantine or in their 10 day infectious period after a confirmed case are not permitted to have indoor/outdoor visitation during their quarantine phase.
- 3. Visitors should sign up to visit vaccinated residents via our Sign-Up Genius page. A link to this can be found on the Quarryville Presbyterian website under the COVID-19 Page. Visitors may contact Personal Care Activity Coordinator or the Personal Care Services Coordinator to reserve a time if they are unable to do so online.
- 4. All visitors should enter at the front desk, go through the required screening process, and receive a visitor badge.
- 5. To maintain the core principles of infection control, a maximum of 6 residents may have visitors at one time
- 6. Visitors must abide by all policies and procedures or they will be asked to leave the community and may lose the ability to visit in the future.



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- **Outdoor Visitation** is highly preferred if the weather is appropriate and resident is able.
  - For residents that have reached full vaccination status, family may take resident <u>outside</u> and visit anywhere on the Quarryville Presbyterian Retirement Community campus. Visitation in other building around campus is not permitted.
  - Outdoor visits will consist of no more than 4 individuals visiting with the resident at one time.
  - o KN-95 Face Mask must be worn at all times while outside.
  - Physical touch may occur provided visitors properly wash their hands before and after the visit.
  - Resident should wear a face mask if medically appropriate.
  - Residents leaving the unit must be signed out at the nurses station and signed back in upon return. Residents on the Memory Support (Gardenview Unit) must notify a staff person in addition to signing out.
- In room visitation will be permitted for residents who have reached full vaccination status.
  - In-room visits for vaccinated residents will be limited to two individuals at a time.
  - A face mask and eye protection must be worn at all times while inside the building.
  - Physical touch may occur provided visitors properly wash their hands before and after the visit.
  - Resident should wear a mask if medically appropriate.
  - Residents leaving the unit must be signed out at the nurses station and signed back in upon return

#### **Non-Vaccinated Residents**

- 1. Indoor/Outdoor Visitation for non-vaccinated residents will be limited to when the facility is not experiencing a current outbreak.
- 2. Residents currently in a 14-day precautionary quarantine or in their 10 day infectious period after a confirmed case are not permitted to have indoor/outdoor visitation during their quarantine phase.
- 3. Visitors should contact Skilled Nursing Facility Activities Director or Healthcare Coordinator to set up indoor/outdoor visitation for unvaccinated residents.
- 4. All visitors should enter at the front desk, go through the required screening process, and receive a visitor badge.
- 5. Visitors must abide my all policies and procedures or they will be asked to leave the community and may lose the ability to visit in the future.

#### Outdoor/Indoor Visitation

All visits will be held outside in front of the Long Building, weather permitting. In situations
of inclement weather, visitation will be held in another location.



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- All visits will be either socially distanced or have a physical barrier between the resident and the visitors.
- Outdoor visitation will be limited to 4 individuals while indoor will be limited to 2 individuals at a time.
- Face mask must be worn at all times by all visitors.
- o Resident should wear a mask if medically appropriate.
- Visitors must remain physically distanced from the resident at all times.

### Visitation during outbreak (Window Visitation)

- 1. If the facility is currently experiencing an outbreak and other forms of participation are restricted, window visits will be the only form of visitation permitted.
- 2. The resident will be located on the inside of the sliding glass doors with the visitors being located on on the other side of the doors inside the vestibule. (During nice weather, visitors will be outside with the resident in the vestibule to promote more privacy)
- 3. Window visits should be scheduled with Personal Care Activities Coordinator or Personal Care Services Coordinator.
- 4. The facility reserves the right to discontinue window visitation for a period of time if the present outbreak is deemed too severe.

#### **Compassionate Care Visitation**

- 1. Compassionate Care visitation will be permitted at all times, regardless of outbreak status for those that meet specific criteria outlined by CMS. These situations include but are not limited to:
  - a. A resident, who was living with their family before recently being admitted to a nursing home, and is struggling with the change in environment and lack of physical family support.
  - b. A resident who is grieving after a friend or family member recently passed away.
  - c. A resident who needs cueing and encouragement with eating or drinking, previously provided by family and/or caregiver(s), and is experiencing weight loss or dehydration.
  - d. A resident, who used to talk and interact with others, is experiencing emotional distress, seldom speaking, or crying more frequently (when resident had rarely cried in the past)
  - e. A resident who is in an end-of-life situation
- 2. Compassionate Care visitors must follow Compassionate Caregiver Guidelines established by the facility and agree to follow those policies and procedures.